



**Declaration of Impartiality by
ITC-CNR Notified Body No. 0970**

ITC-CNR Notified Body No. 0970 is committed to ensure impartiality in providing certification for construction products in accordance with the following standards:

- UNI CEI EN ISO/IEC 17025:2018- *General requirements for the competence of testing and calibration laboratories*;
- UNI CEI EN ISO/IEC 17065:2012- *Conformity assessment – Requirements for bodies certifying products, processes and services*.

ITC applies the principles of impartiality, good performance, cost-effectiveness and transparency; the public nature of the Institute implies that impartiality is the founding value and the fundamental prerequisite of its operations. Notwithstanding this, ITC is publicly committed to performing the AVCP activities set forth in the Harmonized Technical Specifications for Construction Products in full independence, impartiality and integrity.

ITC analyses constantly the factors that may create risks to its impartiality, i.e. conflicts of interest related to:

- internal staff;
- suppliers;
- subcontractors;
- research initiatives that have been developed by the Institute;
- professionals affiliated with the Institute.

ITC personnel shall carry out the third party tasks in the AVCP process, with the highest degree of professional integrity and requisite technical competence as set out in the harmonized technical specification and must be free from all pressures and inducements, particularly financial, from Manufacturers which might influence their judgement or the results of their assessment and/or verification activities, especially from persons or groups of persons with an interest in the results of those activities.

In order to contain any threats and related factors the following controls are applied:

- signature of a confidentiality agreement and declarations of absence of conflict of interest by all parties involved in the certification process;
- establishment of a special Committee for the Protection of Impartiality bringing together the representatives of the interested parties, to provide ongoing supervision of the operations of ITC;

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- information and training initiatives for internal staff;
- publication of the "Regulation on the application for assessment and verification of constancy of performance" and related fees on the website of ITC for the benefit of all stakeholders;
- definition of criteria for obtaining/applying discounts included in the price list;
- formalization of any business relationship through written contracts to ensure transparency in operations;
- timely management of complaints and appeals;
- compliance with the principles of confidentiality, safety and privacy.

San Giuliano Milanese, 29 June 2022

The Technical Director of
ITC-CNR Notified Body No. 0970
ing. Antonio Bonati